

"Autism" Induction Day. Library Talk and Tour

10th. September 2025

Nick Holloway, Frontline Services, QM Library Services

Welcome!

Introduction: Today's session

eg. finding the books you need

Please follow at https://www.qmul.ac.uk/library/







What are we?



Our Collections: it's a Busy Library!



65 Archives visits

for students and staff.

We partnered with IT to upgrade the

with QMplus, ensuring smooth access

system linking Reading List Online

Visits to our Archives doubled this year and offered an opportunity to showcase our new state-of-the-art reading room. This offers an improved user experience and accommodates more visitors than ever before.

45,892 enquiries

Library users predominantly prefer to access our enquiry points in person, across our three staffed service points.

After a refreshed marketing campaign, we took more enquiries via our online chat service than any year prior

25,944 loans

8,000+ downloads

experience.

In a sector where print item loans are decreasing, we saw a 2% increase in print item loans in 23-24. The Library Services Enhancement Programme formally started in August 2023, and welcomed nine new members of staff to Library Services, with more to follow. Bringing new expertise and skills into the service, we established the Library Innovation and Planning team to support us meeting our new 2030 vision.

1.1 million Library visits*

We are delighted to have welcomed so many staff and students into our buildings and study spaces.

New patterns are emerging in our detailed occupancy statistics, and we are keeping a close eye on these.

Opening Hours

- Mile End
- 8am.-10pm., Monday-Sunday
- Whitechapel
- 8.00 am –midnight, Monday-Sunday
- West Smithfield Library open Monday to Friday, 10am 8pm, Closed Saturday and Sunday Basement open 24/7 – access with QMUL ID card outside library opening hours

Don't forget your ID card!

You will need your card to -

- Enter & exit the library
- Borrowing
 - Books
 - Laptops & Chargers
 - Whiteboards



A gated entryway with a screen and a window

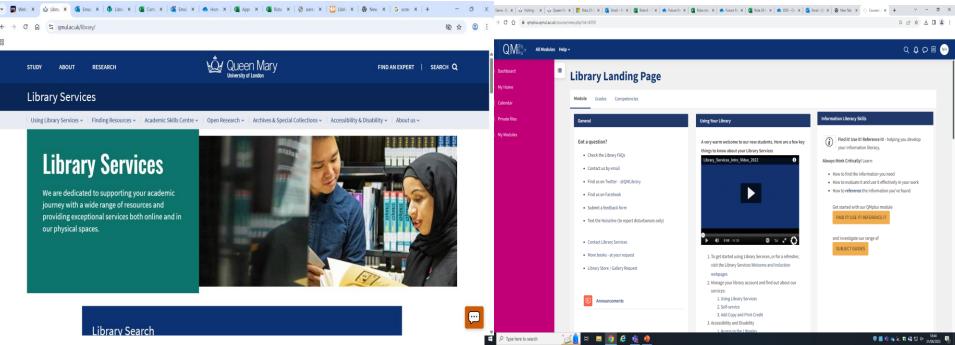


Get to know the Library online

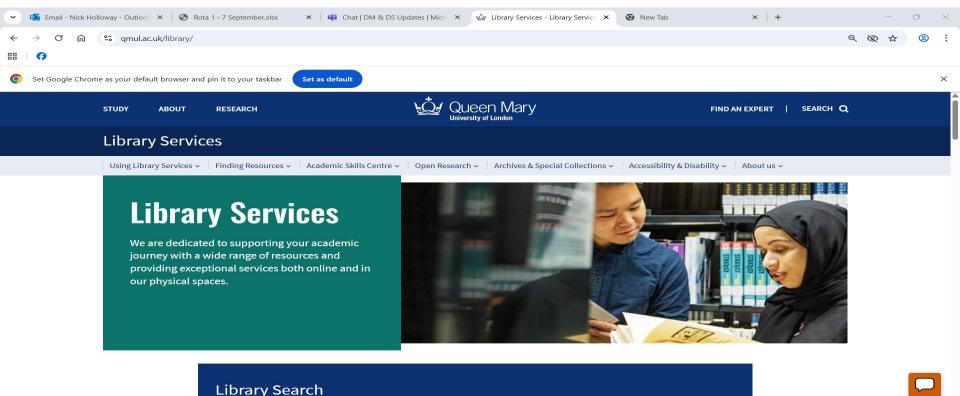
The Library Website

The Library Landing Page on QMplus

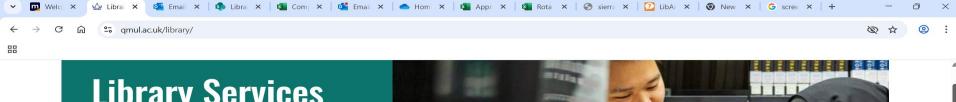
www.library.qmul.ac.uk



How to find the Library website https://www.qmul.ac.uk/library/



The Library website: where is the catalogue?

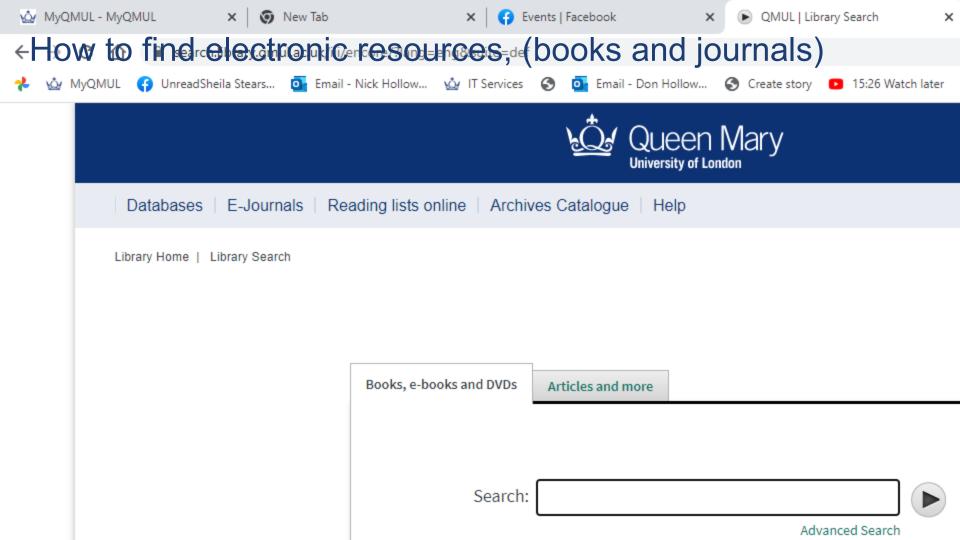


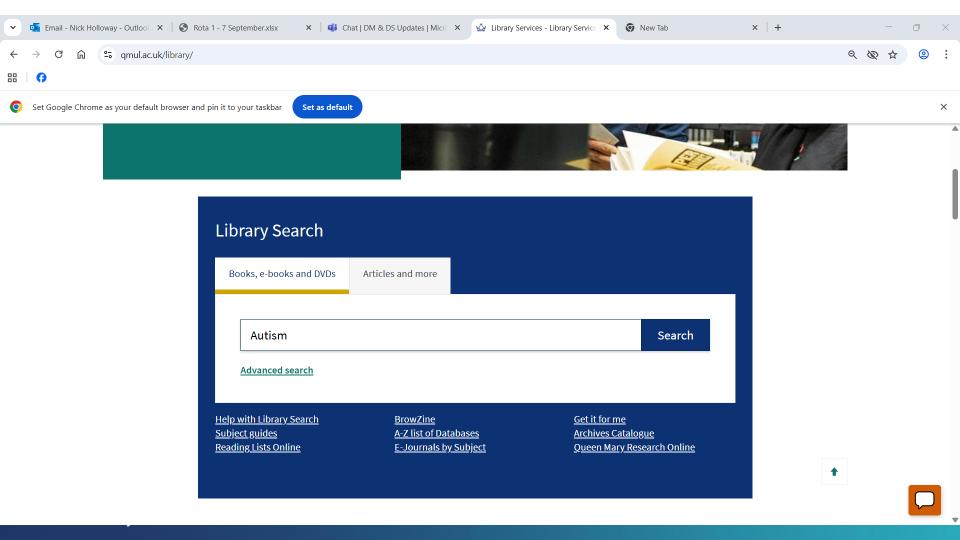
Library Services

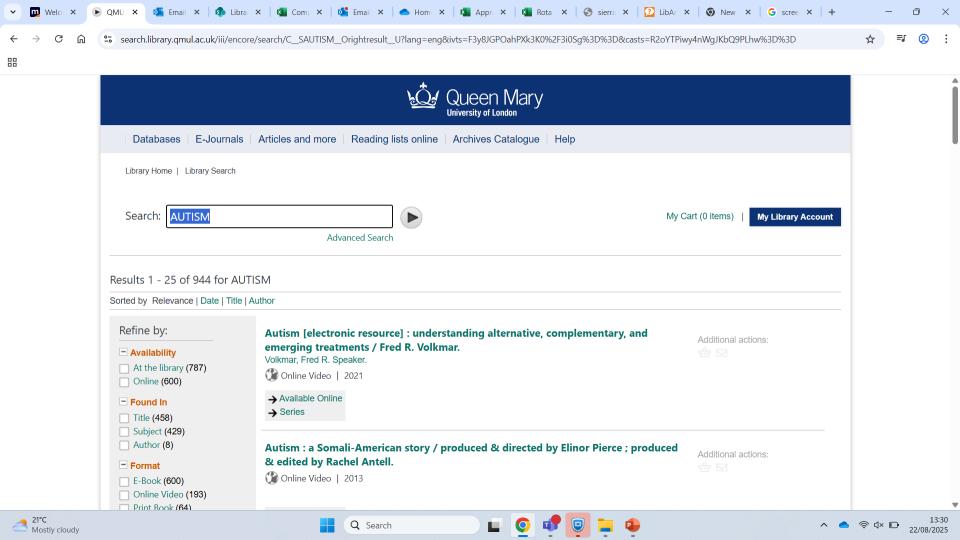
We are dedicated to supporting your academic journey with a wide range of resources and providing exceptional services both online and in our physical spaces.

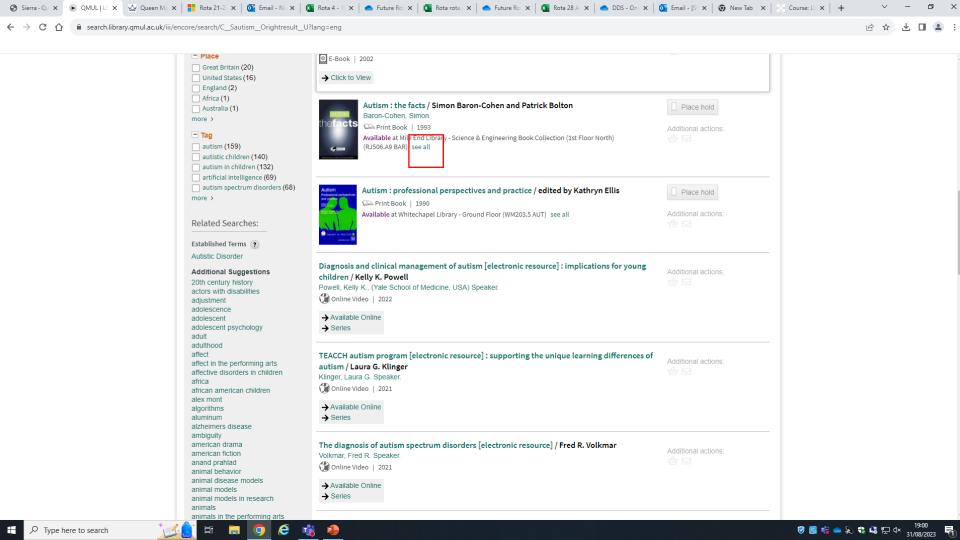


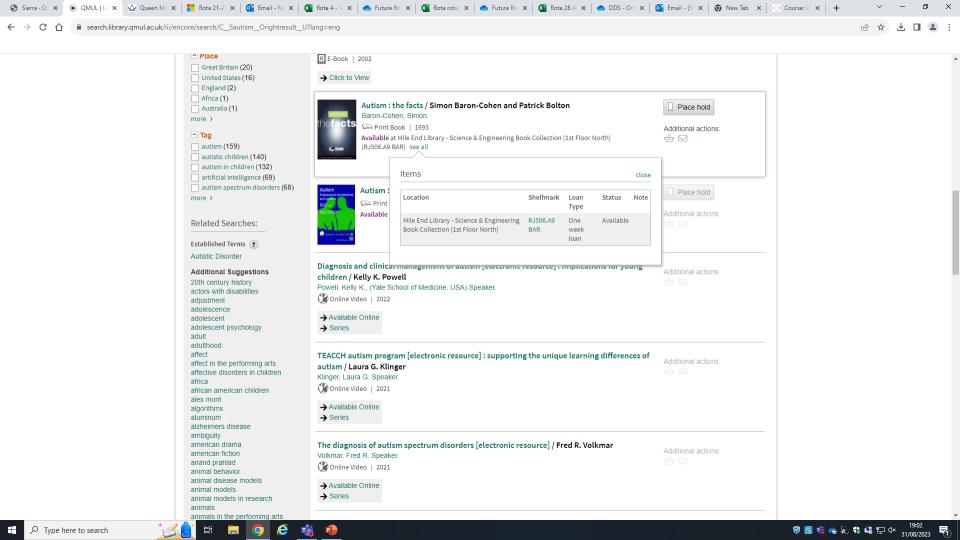




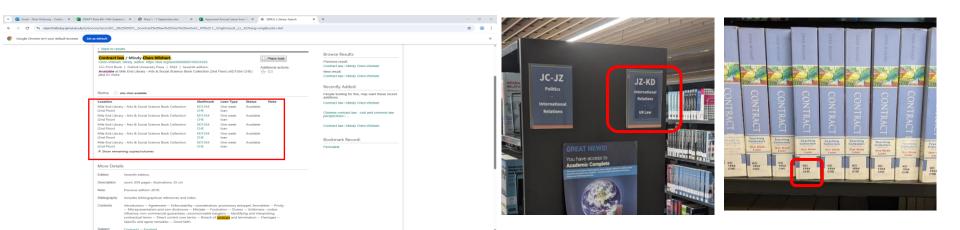








Finding a book on the shelf,



Find on Library Search

Go to the location

Find the bay

Find the shelf mark



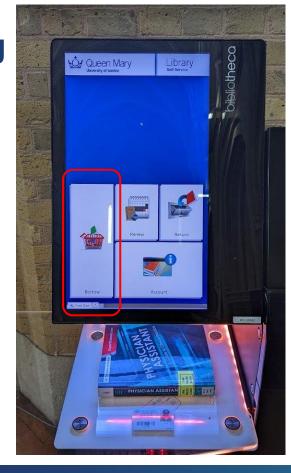
Borrowing



Two book issuing machines



Borrowing



1. Place books and press borrow

2. Scan library barcode and press Finished



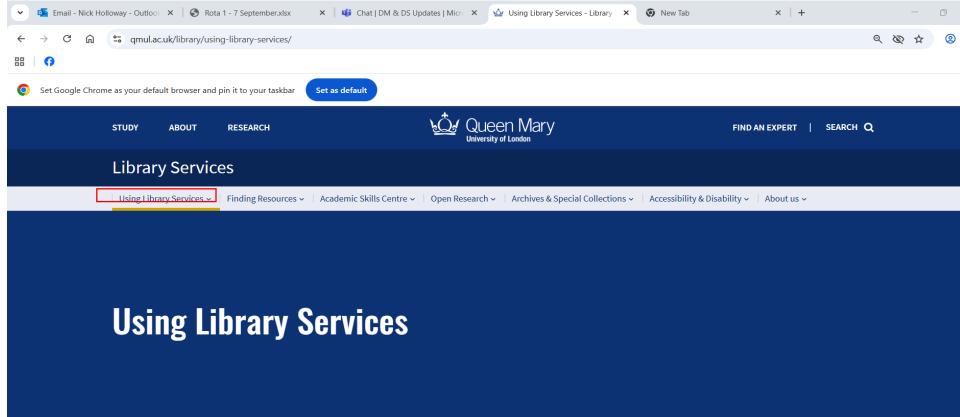


Returning



A two self service book return machines on a wall

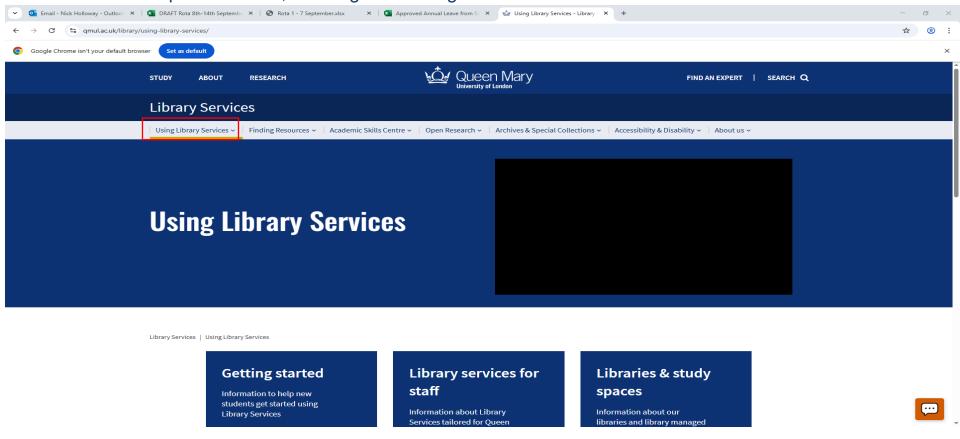




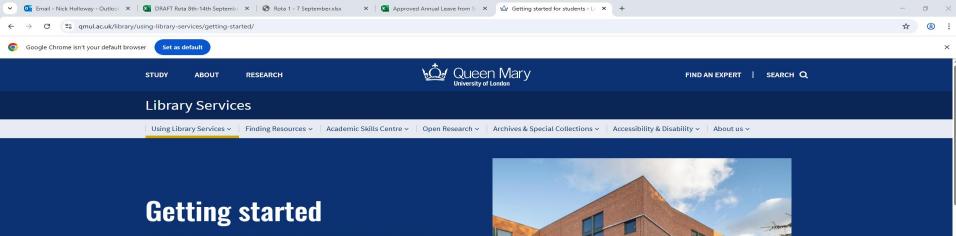
Library Services | Using Library Services



There's a drop-down menu, links e.g. to "Getting started"







Information to help new students get started using Library Services $\,$



Library Services | Using Library Services | Getting started for students

Welcome to your Library Services

All Queen Mary University of London students can use library spaces and resources free of charge.

When you complete your university enrolment you will automatically have a library





e/home?lang=eng&suite=def&advancedSearch=true&searchString=

**Use Advanced Search to find a Journal



Databases | E-Journals | Reading lists online | Archives Catalogue | Help

Library Home | Library Search

Advanced Search Basic Search

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Title

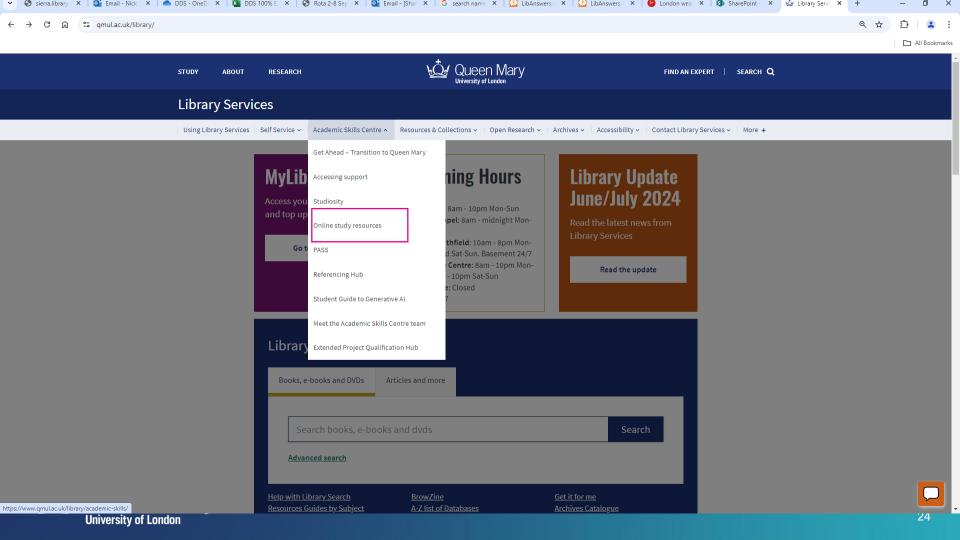
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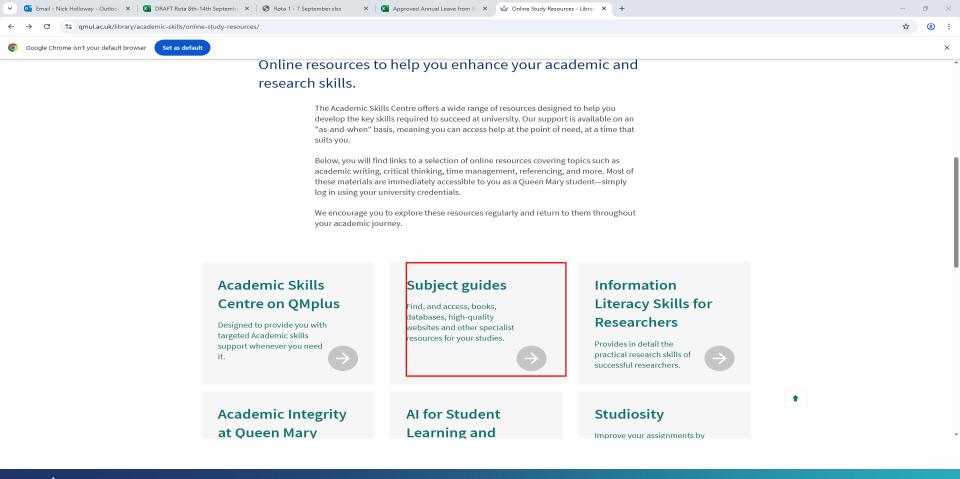
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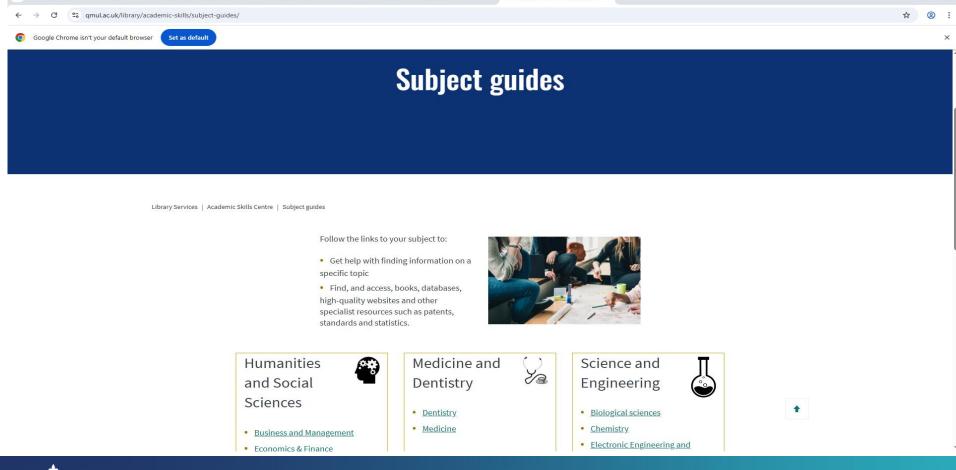
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Set as default

Borrowing, requesting, and returning items



Library Services | Using Library Services | Borrowing, requesting and returning items

Library Services offer access to a range of resources including books and journals, short-term laptop loans, and stationery equipment which you can borrow.

Borrowing basics

Find more information on borrowing books, when to return them, and how to reserve them



Laptop loans

Find more information on short-term laptop loans for Queen Mary Students

Lending equipment

Find more information on stationery and equipment we lend for use within the library







Where can I sit?

 You will find a range of study spaces for individual and group study at Mile End Library. Check the signage in each area to find out if it is a silent, quiet or discussion zones.

Booking a group study room

- There are 11 group study rooms in the library and 4 in the Hive
- https://qmul.libcal.com/ OR via the library website, the tab "Using Library Services"



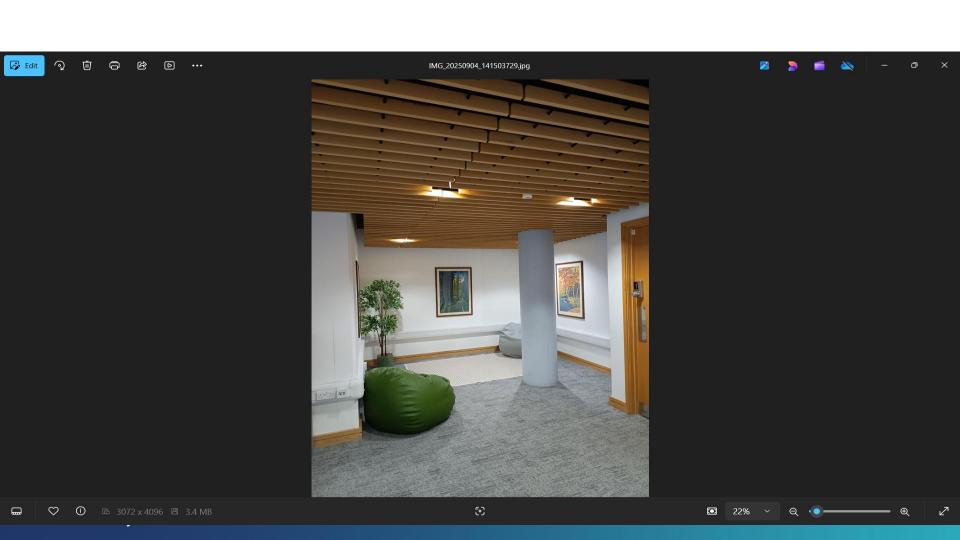
A wooden desk in a library



Stay Safe, and More!

- Fire alarms, look for the green Emergency Exit signs around the building, (and see https://www.qmul.ac.uk/library/using-library-services/your-study-environment/)
- Like other departments some Library staff are qualified First Aiders, and some are also Mental Health First Aiders
- The Library holds a collection of books for leisure reading and to promote "Wellbeing". You can borrow these books, and they form the Time Out collection, which can be found on the Ground floor, in Room G.44.
- This area has just been refurbished, and is for Quiet Study. It includes a Comfort Zone: redecoration is to come, plus the installation of equipment to dim the lights.





Visit the libraries

Range of study spaces

Enquiry points

Self-service





Books

Computers, and laptops to borrow

Printers / photocopiers

Wi-fi



How to get Help!



How to contact us

- Library Welcome desk
- Library live chat

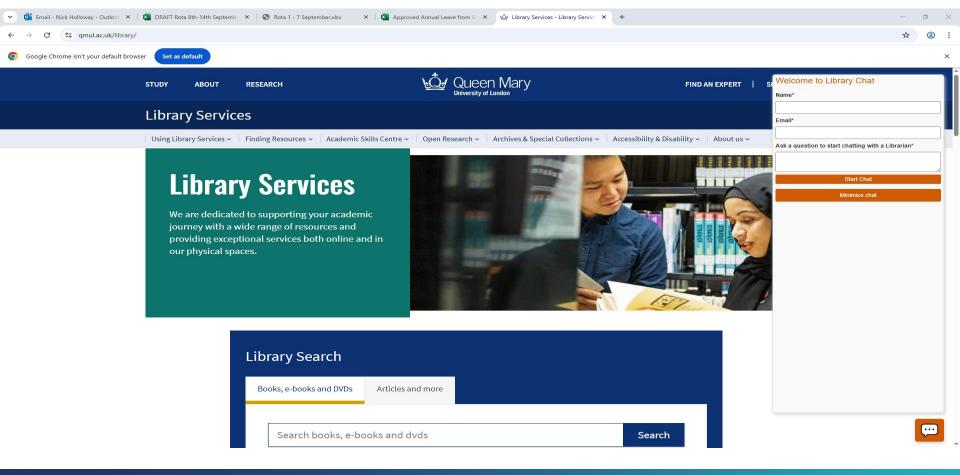


QR Code for Library live chat

Email <u>library@qmul.ac.uk</u>









For general library enquiries please email library@qmul.ac.uk

For help finding information for your subject please email

library@qmul.ac.uk





Questions?



Thank you

