

Support and Services

Schedule:

- Library Services
- Students' Union Rep
- PASS Rep
- Foundation Support
- Previous Foundation Students share their experience

Foundation Education Team (FEDU)

Who are we?

- Sarahlouse Lawrence - Foundation Officer
 - Rosie Enobakhare - Foundation Administrator
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- Ensure Co-ordination between all Schools in the Faculty
 - Manage Extenuating Circumstances Claims
 - Look after you, the students, in conjunction with your school
 - Organise the Timetable
 - Answer all of your queries



Attendance and Assessment

You are **full-time** students.

We expect you ...

- to attend/engage with all lectures, tutorials, labs, workshops, etc., with absences limited only to illness or circumstances outside your control.
- to submit all coursework (reports, written assessment, etc.), take all tests and final exams (all online this semester).



If you cannot attend – what should you do?

- If you cannot travel to campus or engage with a taught session, you do not need to tell us. It is your responsibility to catch-up with missed content.
- However, you should let us know if the circumstances are on-going or lasting longer than 1-2 weeks, or if you are leaving the UK.
- If you miss an assessment, you must complete an EC (Extenuating Circumstances) form via MySIS as soon as possible to allow a deadline extension or alternative assessment.

Submitting Extenuating Circumstances

There are two types of Extenuating Circumstances claims:

Standard Claim

You must submit evidence or this will be rejected.

Self-Certify Claim

You do not need not submit evidence

You are permitted **3 self-certify claims** per academic year, each claim may only cover a period of 7 days.

If you suffer major problems...

Please contact the Foundation Team at the earliest opportunity.

We can help signpost you to relevant services and look at your options whether that is submitting ECs for extensions or taking a longer break and Interrupting your studies.



Student Wellbeing at QMUL

University Support Services

Disability and Dyslexia Service (DDS)

Located in the Bancroft Building
Room 3.06 (3rd Floor)

Advice and Counselling Service

Located in
Geography Square

Careers Services

IQ East Court
Mile End Road

QMUL Library

Located on Library
Square

Students' Union

Located within
the Students' Union Hub

Disability and Dyslexia Service

The university's Disability and Dyslexia Service (DDS) offers advice, guidance and support for students with disabilities, including specific learning differences like dyslexia and dyspraxia, as well as mental health difficulties, from application through to graduation.

DDS is located on the 3rd floor of the Bancroft Building.

www.dds.qmul.ac.uk/

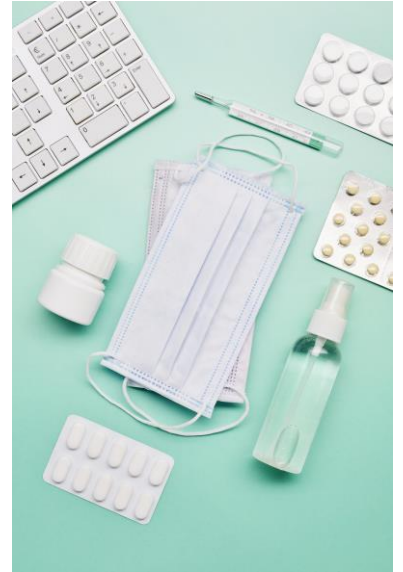


Student Health Service

There is a free Student Health Service available on campus (located in the Geography Building at Mile End Campus).

The Student Health Service is provided by Globe Town Surgery.

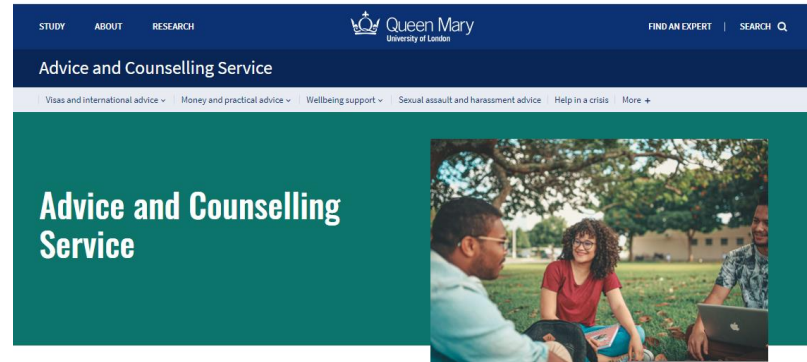
Students living in Queen Mary accommodation at Mile End or Whitechapel and students living in the borough of Tower Hamlets (postcodes E1, E2, E3 and E14) are encouraged to register with the Student Health Service.



Advice & Counselling Service

The Advice and Counselling Service offers confidential, professional support services to all Queen Mary students. We have helpful advice and guidance for financial, immigration and other practical issues as well as emotional and mental health support on our website (welfare.qmul.ac.uk). You will also find information there about our services and contact details.

- Financial, Immigration and Welfare Advice
- Counselling
- Mental Health



Welcome to the Advice and Counselling Service. We provide a range of confidential, specialist services to help students with financial, immigration and practical matters, and to support them with their mental health and wellbeing. Have a look at the services on offer and how to access the support you need.





Careers & Enterprise

- Call into reception or phone us.
- iQ East 0.08, Mile End Road
-  020 7882 8533
-  careers@qmul.ac.uk
-  @qmcareers
-  @qmcareers
-  www.qmul.ac.uk/careers



WELCOME
TO QUEEN MARY
STUDENTS' UNION

GET INVOLVED

Got a hobby or passion you love? Is there something new you really want to try? We have a diverse range of things for you, linking you up with other people who like the same stuff too!

Societies

Volunteering

Sports Clubs

Student Media

Sustainability



LEARN NEW SKILLS

HELLO, SPORTS FANS

Uni is all about creating a lifestyle that works for you and makes you feel great. Perhaps you're sports mad or focusing on health and wellbeing, but even if you have a full-blown fitness phobia we can help find something active that works for you. Hooray for endorphins!

Club
Sport

Qmotion Sport
& Fitness

Get
Active

Social
Leagues

Community
Foundation

Talented Athlete Programme

Focus Team Programme



EVENTS & ACTIVITIES

To make your time at Queen Mary exciting and unforgettable we offer a packed programme of events throughout the year on-campus, online, around London and further afield!

Club nights

Fun stuff

Alcohol-free

Celebrations & liberation campaigns



qmsu.org/events

REPRESENTING STUDENTS

The students' Union is also responsible for representing students at Queen Mary, and we help students to have their say and make their voice heard. Elected reps listen to student feedback and work with the University to change things to improve your experience here and run campaigns and projects throughout the year.



BE THE
CHANGE
YOU WANT
TO SEE ❤️



HELP & SUPPORT

Being at university is a big change and you may feel nervous about being here. Don't worry, it's normal! We have services you can use to put your mind at ease.

Academic
Advice Service

Advice &
Counselling

Liberation
Work



TAKE CARE
OF YOURSELF
AND OTHERS



PLACES & SPACES

The Students' Union is a not-for-profit charity. Every penny of profit we make is reinvested back into the activities, campaigns and opportunities we provide for students. We run lots of spaces on campus and offer over 250 student staff roles every year- giving you the opportunity to have a job on campus whilst you study. All our student jobs pay at least the London Living Wage.

Venues

Cafés

Shops

Study & social spaces



GET TO KNOW EAST LONDON

Is London the best city in the world... we think so! There's always something new to do and endless places to explore. There really is something for everyone, secret spots to discover and ways to save money or free things to do too.

Victoria Park and
Mile End Park

Brick Lane
Market

Olympic
Park

Regent's Canal &
Limehouse Basin

Shoreditch & London
nightlife on the doorstep

Genesis Cinema -
local independent

Westfield Stratford City -
Europe's biggest shopping centre



What happens next?

Follow your Welcome Week Timetable

- If you are unsure then visit the Welcome Week Qmplus page
- If you are still unsure then email fedu@qmul.ac.uk

Check your teaching timetable for Semester A

- Raise any timetable issues (module missing, module clashes)
- Make sure you can access the module pages on QMplus

Remember...

You must regularly check you QMUL email account:

e.g. m.y.name@se24.qmul.ac.uk

- Do not use your personal email address
- When writing emails include your student ID and programme in your email or signature
- Write professionally (Dear Dr X)

If you are not sure about something or need help, contact the Foundation Education Team: **fedu@qmul.ac.uk**

How are you feeling about starting your Foundation programme?

1 response



nervous

Questions?

All responses to your question will be shown here

Each response can be up to 200 characters long

Turn on voting to let participants vote for their favorites

