

GP5 - Patient Satisfaction Questionnaire

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Year 5 MBBS Portfolio

Dear Patient,

Thank you for consulting with our fifth-year medical student, who is close to qualifying as a doctor.

We would be grateful if you would complete this anonymous questionnaire about your visit today.

Feedback from this survey will enable the student to identify areas that may need improvement and will help them to develop their skills. Your opinions are therefore very valuable.

Please answer all the questions below by selecting the response you feel is most appropriate. There are no right or wrong answers and the medical student will **not** be able to identify your individual responses.

1. Medical student's name

2. Did the Medical Student Make you feel at ease?

Poor

Poor to OK

OK

Ok to good

Excellent

3. Did the Medical Student let you tell your story?

Poor

Poor to OK

OK

Ok to good

Excellent

4. Did you feel the Medical Student really listened to you?

Poor

Poor to OK

OK

Ok to good

Excellent

5. Did you feel the Medical Student understood your concerns?

Poor

Poor to OK

OK

Ok to good

Excellent

6. Did you feel the Medical Student showed care and compassion?

Poor

Poor to OK

OK

Ok to good

Excellent

7. Did you feel the Medical Student explained things clearly?

Poor

Poor to OK

OK

Ok to good

Excellent

8. Did you feel the Medical Student included you in making a plan?

Poor

Poor to OK

OK

Ok to good

Excellent

9. Overall how would you rate your consultation today?

Poor

Poor to OK

OK

Ok to good

Excellent

10. Do you have any other comments about your consultation today?